



“As a business owner, I know you don’t have time to waste on technical and operational issues. That’s where we *shine!* Call us and put an end to your IT problems finally and forever!”

Robert Gerace, CEO  
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Computer Resource Center, Inc.

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**Bubble, Bubble  
Toil and Trouble**

# Technology Times



*“Insider Tips To Make Your Business Run Faster, Easier, And More Profitably”*

## Do You Have Ghosts & Goblins In Your Computer?



### 7 Warning Signs That Your Computer Is Infected With Spyware

Spyware is NOT harmless; it can be responsible for delivering a mountain of annoying spam, taking over your web browser, slowing down your PC, and serving up “sticky” pop-up ads. In some of the more extreme cases, spyware can actually steal your passwords, financial information, e-mail address book, and even use your PC for illegal activities.

Most spyware programs are designed to run undetected by the user, but there are warning signs like...

- #1. Your browser has been hijacked.** If you open your Internet browser and a strange-looking homepage pops up and won’t go away, chances are you have a spyware program installed on your computer. You may also discover that you cannot modify your browser settings and that your favorites folder has been modified.
- #2. You conduct a search, but another (unauthorized) browser completes it for you.** For example, you type a search term into Microsoft IE, but another browser pops up and lists various web sites tied to your search term. This is a surefire sign of a spyware infection. You’ll also notice that if you try to remove this program, it comes right back.
- #3. Your computer is unstable, sluggish, locks up, or crashes frequently.** Spyware programs run in the background taking up disk space and processor speed which will cause serious performance problems.
- #4. You constantly get pop-up ads displayed on your screen, even if you aren’t browsing the Internet.** Some of the ads may even be personalized with your name.
- #5. The send and receive lights on your modem blink actively as though you are surfing the Internet or downloading files online, even though you aren’t.** More than likely this is due to spyware programs sending and receiving information via your computer without your permission or knowledge.

*Please turn over...*

Get More Free Tips, Tools, and Services At My Web Site: [www.crcSecure.com](http://www.crcSecure.com)



If we could shrink the earth's population to a village of precisely 100 people, with all the existing human ratios remaining the same, it would look something like the following:

50 would be female  
50 would be male  
20 would be children

There would be 80 adults,  
14 of whom would be 65 and older

There would be:  
61 Asians  
12 Europeans  
13 Africans  
14 people from the Western Hemisphere

There would be:  
31 Christians  
21 Muslims  
14 Hindus  
6 Buddhists  
1 Jew  
11 people who believe in other religions  
16 people who are not aligned with a religion

17 would speak Chinese  
8 would speak Hindustani  
8 would speak English  
7 would speak Spanish  
4 would speak Arabic  
4 would speak Russian  
52 would speak other languages

82 would be able to read and write  
18 would be illiterate

1 would have a college education  
1 would own a computer

75 people would have some supply of food and a place to shelter them from the wind and the rain  
25 would not have shelter

1 would be dying of starvation  
17 would be undernourished  
15 would be overweight

83 would have safe drinking water  
17 people would have no clean, safe water to drink

**Sources:** Fritz Erickson, University of Wisconsin - Green Bay and John A. Vonk, University of Northern Colorado

**#6. Mysterious files suddenly start appearing on your computer**, your files are moved or deleted, or the icons on your desktop and toolbars are blank or missing.

**#7. You find e-mails in your "Sent Items" folder that you didn't send.**

If you are experiencing one or more of these warning signs, chances are your computer is infected so you'll want to call us immediately to clean it up. If you are fortunate enough to have a clean bill of health, you'll still want to get a copy of our **FREE Report**:

## **FREE: "How To Keep Your Computer Safe From Crippling Pop-ups, Viruses, Spyware, & Spam, While Avoiding Expensive Computer Repair Bills"**

To claim your **FREE Report** call me, Robert at 678-977-2032. Don't delay. Get the report today...and be worry-free from those computer ghosts and goblins in no time flat.

### **Client Spotlight: Marketing Solutions International**

**"One of the reasons I was able to grow my company to the point that there was value, is because of the savings - without compromising quality - that we enjoyed through outsourcing our IT services to CRC."**

**- Randy Douglas, CEO**

## **Never Be Lost Again**

If you want an easy way to pinpoint a central spot for your next office location or simply view the place you're meeting your next client, you're in luck. Major search engines such as Google (Google Earth), MSN (Virtual Earth) and Amazon (Block View) have rolled out sites that allow you to pinpoint a specific location virtually anywhere on earth.

MSN's site has close-ups that are so clear you can read names on store fronts while Google and Amazon offer services that provide aerial views linked to search engine results so that you get the impression of walking up and down streets.

The photos are not real time but are generally up to date. Best of all access is either low or no cost!

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## Thanks For The Kind Words...

"I would recommend CRC very highly. I don't mind competing on a level playing field, but right now I feel like CRC tilts everything in my favor."



Phil Griffin

[Griffin Sales & Service](#)

## Did You Know These Crazy Facts About



## The Search Engine Juggernaut?

- Google offers its employees free lunch.
- Google's employees get free haircuts.
- Google receives more than 1,000 resumes a day.
- Over 2.7 billion searches are made on Google search engine each month.
- Google can be queried in 36 languages (2007).
- Google uses over 10,000 networked computers to crawl the web.
- Google, as of 2007, surpassed Microsoft as the world's most-visited site.
- The founders of Google didn't know HTML and just wanted a quick interface. That's one of the main reasons why the home page is so bare.
- The name "Google" comes from a spelling mistake, the founders intended to write "Googol."
- Google launched their search site in 1998.
- The Google function "I feel lucky" is nearly never used; well, compared to the high number of users.
- Google comes from the word googol, which is 1 followed by a hundred zeros.

# "Would You Like A \$25 Gas Card?"

*Take my monthly Trivia Challenge and you could win too!*

There were no grand prize winners last month. Evidently, nobody cares about the question? I sure don't! Not when so much history is being made...

If you cared, but didn't know (or didn't answer)...the question and answer were:

**What country ended conflicts with both the Treaty of Paris in 1763 and the Treaty of Paris in 1898?**

- a) Great Britain   b) France   c) United States   d) Spain

The answer is d) Spain

Now...let's move on to this month's trivia question for a \$25 Gas Card to Give Someone a Little Pump Relief...

**WD40 is a 'miracle' solvent, penetrating oil, and lubricant that claims over 2000 uses. What does WD40 stand for?**

- a) Wet or Dry to 40 degrees   b) Will Douglas (The Inventor) 40<sup>th</sup> Birthday  
c) Water Displacement – 40<sup>th</sup> Try   d) Wiethglycol Distillate 40%

*Call me right now with your answer at 678-977-2032!*

## 3 Simple - But Critically Important - Things To Protect Your Company's Data

While it's impossible to plan for every potential computer disaster or emergency, there are a few easy and inexpensive measures you can put into place that will help you avoid the vast majority of computer disasters you could experience.

### #1: Make Sure You Are Backing Up Your System

It just amazes me how many businesses never back up their computer network. Once it's gone, it's gone permanently!

### #2: Perform A Complete Data Restore To Make Sure Your Backups Are Working Properly

Many business owners set up some type of backup system, but then never check to make sure it's working properly. The WORST time to "test" your backup is after a disaster has happened and you desperately need it!

### #3: Keep An Offsite Copy Of Your Backups

What happens if a fire or flood destroys your server AND the backup tapes or drive? What happens if your office gets robbed and they take EVERYTHING? Having an off-site backup is simply a smart way to make sure you have multiple, redundant copies of your data!

Get More Free Tips, Tools, and Services At My Web Site: [www.crcSecure.com](http://www.crcSecure.com)

For the absolute BEST offsite backup solution, go to:  
<http://www.crcDataProtection.com>

### *The Lighter Side...*

#### **Wishful Thinking**

A young man said he wanted to be a great writer. When asked to define great, he said he wanted to write stuff that the world would read, that people would react to emotionally, and that would make them scream, cry, and howl in pain and anger.

*Ultimately, he got his wish. He works for Microsoft writing error messages.*

A father was surprised to see his son's bedroom looking orderly. His son had left a note on the bed which said, "I'm sorry to say that I am leaving. I'm 15 now and have to elope with my girlfriend. She's pregnant. Don't worry; she already has a trailer and enough firewood for the whole winter. She has taught me that marijuana is good."

P.S. Actually none of this is true. I'm at Joe's. Just wanted to remind you that some things are worse than a bad report card. It's in my dresser drawer.

*Call me when it's safe to come home."*

#### **We Want Your Input!**

Do you have an idea to make this newsletter better? Would you like to submit a story, article, or trivia? We'd love to hear from you!

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## Is Your E-mail Address Making You Look Like An Amateur?

In business, image is everything; and if you are a small business, I'm sure you want to do everything possible to portray your competence and professionalism. But there is one thing that may be undermining the professional image you are trying so hard to uphold: your e-mail address.

If you are using a hotmail.com, msn.com, yahoo.com or other "free" e-mail address, it's sending a clear message that you are a small home-based business that is not large enough to have your own web site and domain name; and in this day and age, that's a major red flag. Do you really want to make that kind of impression on clients and prospects?

Having an @companyname.com address instantly gives you more credibility. You appear to be more professional and established compared to competitors who are using free e-mail accounts.

The good news is that getting your own domain name and e-mail account is easy. We recommend <<Insert your recommendation here, and why you recommend it, as well as instructions on how to contact you to get you to set it up for them.>>

### **Please Welcome My Newest Clients And Friends!**

I'm thrilled to welcome my newest clients into our company! I want to extend a sincere "thanks" for the trust and confidence these clients have shown in us:

**U.S. Fence, Inc.**

## Spas Now Offering Relief From "Blackberry Ache"

In a sign of the times, resorts and spas found that guests getting massages are asking for work on their hands, wrists, and arms.

Resorts are responding with "Blackberry treatments" to relieve aches caused by overuse of the device.

The Hyatt Grand Champions Resort & Spa in Indian Wells, California, offers a treatment using balm with camphor oil, cloves, peppermint, and blackberry powder (the real fruit, not electronic devices ground up by irate users).

It costs \$125. The treatment works, but doctors say aches will return when the device is used heavily again.

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